



Your School, Your Voice

Parent Satisfaction Survey Results

2017 - 2018

Cheltenham Elementary School



Parent Satisfaction Survey Response Rates Cheltenham Elementary School

2016		2017		2018	
School Response Rate	District Response Rate	School Response Rate	District Response Rate	School Response Rate	District Response Rate
56.61%	54.66%	26.92%	48.94%	54.85%	42.38%

Parents Satisfaction Survey - Summary by Category

The following is a summary of the overall data by category of Cheltenham Elementary School's parent School Satisfaction Surveys. The parent survey was scored on a 5 point scale.

	2016			2017			2018			School 17 to 18 Change	District 17 to 18 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
Overall	166	77.81%	79.51%	67	75.38%	81.07%	137	82.34%	82.12%	7.0%	1.1%
General	163	68.73%	78.53%	65	61.54%	79.60%	136	81.34%	80.64%	19.8%	1.0%
Involvement Opportunities	166	79.53%	79.03%	67	78.74%	80.71%	137	80.63%	81.59%	1.9%	0.9%
Communication	165	72.19%	73.00%	67	70.59%	75.31%	137	77.14%	77.36%	6.6%	2.1%
Academics	165	84.00%	84.42%	66	80.43%	85.18%	136	88.15%	85.98%	7.7%	0.8%
School Environment	165	80.54%	83.76%	66	77.72%	85.01%	137	85.75%	85.31%	8.0%	0.3%



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Category	2016			2017			2018			School 17 to 18 Change	District 17 to 18 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
General											
I would recommend this school to others.	163	71.8%	82.3%	65	63.1%	83.1%	136	84.6%	84.2%	21%	1%
Overall, how satisfied are you with your child's school?	160	65.6%	74.7%	65	60.0%	76.0%	132	78.0%	77.1%	18%	1%
Involvement Opportunities											
How satisfied are you with opportunities to connect you to other parents at your child's school.	165	64.2%	68.5%	66	71.2%	71.7%	137	65.7%	73.7%	-6%	2%
How satisfied are you with resources (verbal, printed materials, or online) on ways you can support your child's learning at home.	165	80.0%	81.9%	66	78.8%	83.4%	137	82.5%	84.1%	4%	1%
How satisfied are you with updates about your child's school.	163	84.7%	87.1%	63	79.4%	88.2%	136	87.5%	89.1%	8%	1%
How satisfied are you with parent workshops, trainings, or classes provided at your child's school.	165	72.1%	65.3%	66	71.2%	67.5%	136	70.6%	67.3%	-1%	0%
How satisfied are you with parent-teacher conferences that provide information that is clear, usable, and linked to my child's learning.	164	90.9%	86.8%	67	89.6%	87.7%	137	95.6%	88.4%	6%	1%
How satisfied are you with information about how you can be involved at your child's school.	165	83.6%	82.1%	67	83.6%	83.3%	136	77.9%	84.6%	-6%	1%
How satisfied are you with opportunities to talk to the school about how you and the school can help your child succeed.	166	81.3%	81.5%	66	77.3%	83.2%	136	84.6%	83.9%	7%	1%
Communication											
How well does your child's school reduce barriers to parents participating in the school by providing services such as child care, translation and interpretation, convenient meeting times, locations accessible to parents, etc.	163	63.2%	66.6%	64	68.8%	69.5%	136	69.9%	72.3%	1%	3%



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Communication											
How well does your child's school make parents feel welcome.	165	77.6%	82.2%	67	76.1%	83.7%	137	84.7%	85.2%	9%	1%
How well does your child's school communicate respectfully with people from diverse culture/language background.	165	80.6%	76.0%	66	78.8%	78.4%	137	80.3%	80.4%	2%	2%
How well does your child's school develop two-way channels for communications from home to school and from school to home.	163	77.9%	77.0%	67	80.6%	79.3%	136	79.4%	81.1%	-1%	2%
How well does your child's school encourage the community to be involved with the school in a variety of ways.	164	72.0%	73.1%	66	69.7%	75.4%	137	76.6%	77.3%	7%	2%
How well does your child's school ask for your input about important school decisions.	165	58.2%	59.5%	66	53.0%	62.5%	136	68.4%	64.8%	15%	2%
How well does your child's school value the diversity of children's backgrounds.	165	71.5%	75.7%	67	70.1%	78.3%	135	81.5%	80.5%	11%	2%
How well does your child's school provide a helpful person who will respond to my concerns.	163	71.2%	74.2%	66	72.7%	76.5%	135	82.2%	78.6%	9%	2%
How well does your child's school offer a variety of opportunities for parents to volunteer at the school.	165	77.6%	72.8%	66	65.2%	74.0%	136	71.3%	75.9%	6%	2%
Academics											
How satisfied are you with your child's school's ability to provide academic support needed to meet your child's needs.	164	82.3%	87.0%	66	84.8%	87.8%	136	89.7%	88.3%	5%	1%
How satisfied are you with your child's school's ability to use appropriate resources, such as technology, to motivate student learning.	164	90.2%	88.9%	66	81.8%	90.1%	135	89.6%	90.9%	8%	1%
How satisfied are you with your child's school's ability to provide information about before or after-school activities, tutoring, or other school programs that can support your child.	165	84.8%	82.8%	65	80.0%	82.7%	135	83.7%	84.2%	4%	2%



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Academics											
How satisfied are you with your child's school's ability to incorporate your child's goals, strengths, and talents in his/her learning.	163	85.3%	82.7%	64	82.8%	83.5%	136	91.9%	84.2%	9%	1%
School leadership emphasizes high academic expectations for all students.	163	77.3%	80.7%	66	72.7%	81.7%	133	85.7%	82.2%	13%	0%
School Environment											
The school creates an environment that emphasizes the importance of positive relationships between school and home.	162	79.0%	80.0%	65	75.4%	81.7%	135	85.2%	82.4%	10%	1%
The front office staff is friendly and welcoming.	165	69.1%	84.0%	66	74.2%	86.2%	137	84.7%	86.8%	10%	1%
I have confidence in the people at my child's school	162	82.1%	83.6%	66	71.2%	84.7%	135	88.1%	85.3%	17%	1%
The school creates a school environment that helps children learn.	163	84.7%	86.3%	65	84.6%	87.2%	136	91.9%	87.6%	7%	0%
My child's school is a safe place to learn.	162	85.8%	87.1%	66	84.8%	88.6%	136	86.8%	87.6%	2%	-1%
My child is challenged by the work s/he is given.	163	79.1%	81.1%	65	76.9%	81.6%	136	75.7%	81.3%	-1%	0%
The teachers care about his/her success.	164	84.8%	87.1%	66	78.8%	88.3%	135	89.6%	89.0%	11%	1%
My child's school motivates my child to work hard.	162	81.5%	81.4%	64	75.0%	82.4%	135	87.4%	83.1%	12%	1%
My child's school prepares him/her for the next academic year.	145	78.6%	84.7%	64	78.1%	85.9%	125	84.8%	86.5%	7%	1%



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School Environment											
My child's school prepares him/her for college and career.	78	80.8%	80.9%	28	78.6%	82.2%	60	80.0%	81.5%	1%	-1%